

How 2 Drive – Intensive Driving Courses – Terms & Conditions

Payment terms:

You will pay the deposit at time of booking. Once we have booked your course with our instructor and informed you of the date this deposit is non-refundable.

The remaining balance must be paid in full to the instructor on the first day of your course.

You may purchase additional training with your instructor at the current hourly rate.

Cancellations:

If you cancel your course you will lose your deposit.

If you wish to cancel lessons arranged between you and your instructor, a 48 hour notice period is required otherwise your instructor can charge the full lesson price.

Driving test booking & fees:

Your course fee includes one (1) practical driving test. This will be booked by us at the time of booking your course provided you have passed your theory test. We will notify you of when your test is. Tests are subject to availability from the DVSA and waiting times may vary. We are not responsible if the DVSA cancel or postpone your test. In this event - the DVSA will offer an alternative date at no additional cost and we will notify you. If you require additional tests, you will need to purchase these.

Your instructor has the right to withdraw the car from your test if you have not reached the required standard to complete a test safely and competently. Your instructor will give a full explanation of reasons for withdrawal and offer you additional training and we will postpone your test until you are ready. If this decision is taken at least 3 working days before your test, no additional test fees will be payable by you. If this decision is taken with less than 3 working days before your test – you will need to pay for a new test date.

Prerequisites (before your course):

You have agreed you can start and finish your driving lessons in the Norwich area.

You will need a valid Provisional licence which must be presented to your instructor at the start of your course.

You acknowledge that your personal data will be held and processed by us in connection with your course.

We will need your licence and theory test pass details to book your practical driving test from the DVSA.

Our instructors

All our intensive driving instructors are fully qualified Approved Driving Instructors (ADI's) and are self-employed.

How-2-Drive instructors are self-employed franchisees and the contract for tuition is between the instructor and you. All monies paid to them are the property of the instructor and not the driving school.

Definitions:

Us / We / School / How 2 Drive - your training provider | **You** – the customer, the pupil, the learner | **Instructor** – your instructor, the person delivering your training | **Course** – your driving tuition that has been pre booked and paid for in advance | **DVSA** – Driving & Vehicle Standards Agency